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CHAPTER 1 - Getting Started

1.1 Subject

The GROM-BT3 adapter is the ultimate Bluetooth integration adapter for factory car stereos of many car makes and models. Equipped with a vehicle specific harness, built-in Bluetooth receiver and an external microphone, the BT3 module allows for hands-free calling (HFP) and wireless audio (A2DP) with integrated Bluetooth controls (AVRCP). The GROM-BT3 connects directly to an extension port located on the back of your car stereo, allowing full stereo integration and Bluetooth functionality. An additional extension port (EXT1 and EXT2) allows extra AUX-IN connectivity via the GROM 3.5mm phone jack audio cable, and iPod®/iPhone®/iPad® integration with GROM compatible iPod connector cable.

1.2 Introduction

Thank you for purchasing the GROM-BT3 adapter, which is designed to provide endless hours of listening pleasure—through most factory car stereos. To ensure your GROM-BT3 interface performs correctly in your vehicle, we recommend that you read this entire manual before attempting installation. The GROM-BT3 system is compatible with a wide variety of phones including, Android®, iPhone®, Windows® Mobile, Nokia and other Bluetooth capable phones.

1.3 Precautions

Proper mounting location

Securely install the GROM-BT3 interface in a location that is free from sharp edges, moving objects, humidity, direct sunlight and heat—including the airflow from your vehicle's climate control system. We recommend securing the interface using double-sided tape, Velcro or cable ties.

1.4 Disclaimer

This product is not affiliated with any of the OEM manufactures.

Modifying the factory radio may void any outstanding warranty.

The purchase of this product carries with it no warranties, either expressed or implied.

While every care has been taken to provide a quality product, we cannot guarantee that the GROM-BT3 adapter will function correctly if it is not installed according to instructions in this guide. We also cannot guarantee the GROM-BT3 adapter will function correctly with a broken, damaged or unsupported MP3 player.

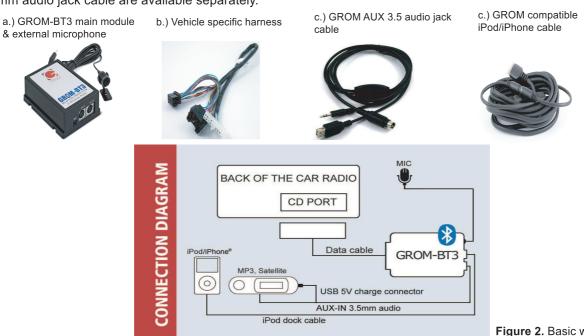
Please keep your eyes on the road and hands on the wheel while driving!

GROM is not liable for the misuse of this product. Misuse includes improper installation, damage to the dashboard or radio during installation and illegal use of the radio.

1.5 Completeness and Connection of Set

GROM-BT3 adapter set consists of:

- a.) GROM-BT3 main module and external microphone
- b.) Vehicle specific harness
- **c.)** Additional accessories such as the GROM compatible iPod/iPhone cable and GROM AUX 3.5 mm audio jack cable are available separately.



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1.6 Important Compatibility Notes

If your vehicle is equipped with an external factory CD changer, you must disconnect it, to install the GROM interface. You will lose control of your external CD changer, in order to gain use of your media player. If you have a built-in CD changer it will remain working. If you have satellite radio, satellite radio may need to be disconnected.

For a full version of the GROM application guide, please visit http://gromaudio.com/grom_application_guide.pdf or contact Grom Audio at http://gromaudio.com/support.html

CHAPTER 2 – General Installation

2.1 Installation Location

Most installations require the temporary removal of the factory radio, in order to attach the vehicle specific harness. For some vehicles, users have the option of connecting the interface to a pre-run factory CD changer cable located in the trunk or glove box.

2.2 Tools Needed

In many cases, there are no special tools required to remove the factory stereo. But for some radios, car stereo removal tools are necessary. Please contact your vehicle's dealership or a local car audio store for instructions or assistance, as needed. If you are unsure how to install the interface properly, we recommend contacting a local car audio expert.

2.3 Preparation and Adapter Installation

- 1. Turn OFF car engine and remove key from ignition.
- 2. If your radio uses a Security Code, make sure you know the code before unplugging the radio.
- **3.** Unmount radio from dash, to gain access to the back of the radio. Some vehicles require special tools to remove the stereo. Please consult your vehicle's dealership or a local car audio professional, if necessary.
- **4**. Attach car harness connector to CD changer port located on the back of the stereo. Make a firm connection, but do not force it. Connect the other end to GROM interface.
- **5**. VW/AUDI/SEAT/SKODA Only: there is a single black cable on the vehicle specific harness (2). You must attach the black cable to the back bolt (3) of the car stereo or to the stereo chassis.

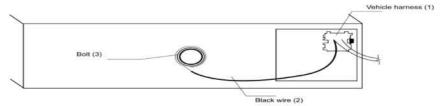


Figure 3. VW / AUDI / Seat / Skoda connection scheme

Remove the PVC from the end of the black wire (2)

- (a) Connect the end of the black wire (2) to the metal part of the car stereo chassis. You can connect it around the bolt (3), if present.
- (b) Make sure solid contact is maintained between the striped black wire and the metal part of the car stereo body. Failure to attach the black cable to the metal body of the stereo will cause the GROM adapter to malfunction!

 All VW/AUDI/ Seat/Skoda vehicles require this black cable to be attached.
- **6.** AUDI vehicles only: For some AUDI head units, an additional part or harness modification is required for access to the CD changer port. The 8-pin CD changer port on such stereos is occupied by a solid 20-pin connector. Please refer to the instructions at: http://gromaudio.com/docs/grom-audi-how-to.html or obtain GROM part number AUDS.
- 7. BMW vehicles only: Please refer to the installation insert for special guidelines.
- **8.** Toyota/Lexus/Scion vehicles only: In some Toyota/Lexus/Scion vehicles the CD changer port is occupied by a factory harness, such as NAV or audio harness. The GROM-BT3 package for these vehicles includes a Y shaped vehicle cable. In order to connect interface properly please follow to the scheme below.

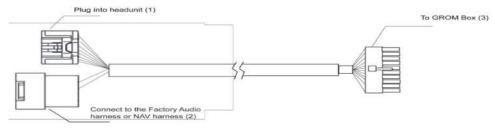


Figure 4. Connection scheme for Toyota/Lexus/Scion

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2.3 Preparation and Adapter Installation Continued

If the car does not have NAV or XM leave the female end of the Toyota/Lexus/Scion harness open.

- **9.** Chrysler/Dodge/Jeep with navigation or XM installed: You may need CHR-Y cable in order to attach adapter to car stereo port occupied with the factory connector.
- 10. Once the interface is connected to the radio, test the operation of the interface before reassembling the dash.
- **11.** Turn ON your car stereo and switch it to CD Changer mode using the DISC/Mode/CD/AUX (depending on the stereo) buttons until the display shows 1 or Track 01.
- **12.** Once you have confirmed the interface is operational, continue installation. If you experience difficulties with installation, please see our Troubleshooting section.
- **13**. Place the GROM AUX adapter in a safe location with enough space. In many cars there is enough room to place it in the dash, but if you do so, make sure you do not break the GROM adapter when you remount stereo.
- 14. You may use the glove box or other spaces inside the dash to direct Audio cables out.
- 15. Remount your car stereo, making sure its clips/screws are secure and that the module will not be effected.

Adapter mounting in the trunk (for VW and BMW only)

- 1. Locate the trunk mounting cable in your car (usually located along the left side of the car in the TRUNK).
- 2. Disconnect the existing CD changer, if present.
- 3. Attach the matching cables.

For BMW trunk installation:

Some BMW's are factory wired for a cell phone. Except for wire location, the factory cell phone connector looks identical to the factory 3-pin connector used for the CD changer. The **CORRECT** 3-pin connector for the CD changer has a **BROWN** wire (ground) in the #1 pin position. Please make certain you use this connector.

The INCORRECT factory cellular phone connector has a **BROWN** wire in the center position — **DO NOT USE THIS CONNECTOR**.

2.4 Microphone Mounting

Mount the microphone in a safe location where there is no obstruction. Most customers mount near the rear view mirror or in the area in front of vehicle gauges. **Do not** mount microphone near windows, which helps to eliminate extra noise—or behind visor to avoid blocking your voice from reaching it. After you have found a location, carefully route microphone cable down into the dash where the GROM-BT3 is installed. Connect the microphone cable securely into the female 3.5mm audio plug on the GROM-BT3.

2.5 Testing the Operation

- 1. Turn ON factory car stereo. You may want to cycle ignition the first time, so the factory system will recognize GROM-BT3.
- **2.** Switch stereo to CD changer or XM mode (GROM Mode). If you are using XM mode, please refer to instructions that came with your package for special XM mode operation guidelines.
- **3.** In the CD changer mode, you should see "DISC1 TRACK1" on your factory car stereo. If you do not see "DISC1 TRACK1" please refer to the installation **troubleshooting section.**

2.6 EXT1 and EXT2 PORTS

1) Connect AUX cable to EXT1 port. 2) Connect cable with iPod connector to EXT2 port. Please make sure to use correct port for each cable.

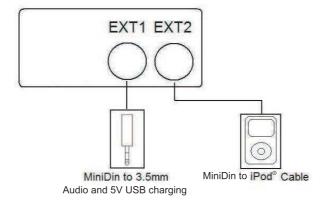


Figure 5. External Port Connection

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2.7 Installation Troubleshooting

Symptom	Cause	Remedy
No power	Bad connection	Check the cable connections.
Radio is not recognizing GROM AUX adapter	Some Honda, Toyota, Lexus car stereo have to be restarted before the radio catches the signal	After connecting the adapter turn the stereo on, and then turn the ignition off and back on
Radio is not recognizing GROM AUX adapter	External CD changer is present OR Bad cables or cables are not connected properly between interface box and car radio	Make sure to disconnect the external CD changer OR Check connection and cables, push in firmly.
You can not hear the music from MP3 player	CD changer is NOT selected	Make sure CD changer, SAT mode or AUX is selected (correct key depends on your stereo)
For VAG only: Radio is not recognizing GROM AUX adapter	Single black wire on the vehicle specific harness is not attached to metal stereo body	Attach the black cable to car stereo body Make sure it is properly grounded, the end of the wire is cleaned of the PVC, and attached to the metal part of the car stereo.
For BMW only: Radio is not recognizing GROM AUX adapter OR Audio is coming only from one speaker OR Audio is not coming from the speakers	iBus wire have come loose Sometimes when using Posi-Tap clips, the iBus wire may not receive proper connection due to wire size OR The 10-pin sound connector is not aligned correctly OR The audio cable is not inserted properly	Make sure the iBus wire is securely attached using multimeter, or slightly tighten the Posi-Tap connector OR Make sure that 10-pin sound connector on the vehicle cable is aligned correctly OR Make sure that the audio cable inserted properly

CHAPTER 3 – BLUETOOTH Operation Instructions

3.1 Pairing with the Phone

- 1. You only need to pair your phone with the Bluetooth receiver once.
- **2.** Turn ON or activate Bluetooth function on phone, ensuring your phone is set to be discoverable before turning on the key. Refer to your phone's manual for instructions on the pairing feature.
- **3**. Turn ON vehicle and radio. GROM-BT3 will become discoverable by your phone for 3 minutes. You must pair your phone within that time frame.
- **4**. Pairing only needs to be performed once. After pairing is complete, your phone will automatically connect to GROM-BT3 upon ignition start, whether radio is ON or OFF.

NOTE1: Your phone may ask for confirmation, followed by the pop-up message: "Confirm that the passkey is shown on GROM-Car". Click "PAIR" and then you should see a random pin number pop up—you should only press connect. **NOTE2**: Certain vehicle electrical systems may activate BT3 upon vehicle unlock.

NOTE3: GROM-BT3 is ON when vehicle is ON. If radio is OFF and you receive a call, you can automatically answer by turning ON radio and selecting GROM mode.

3.2 Operating with More than One Playing Source Connected

If you use GROM-BT3 with an AUX audio player via GROM auxiliary cable, the GROM-BT3 will not stop, but it will mute the audio player connected via AUX cable. If you use GROM-BT3 with an iPod, iPad or iPhone with GROM compatible iPod cable, the GROM-BT3 will pause and mute the "i" device.

3.3 Using Your Phone in the Hands-Free Mode

After you set stereo to GROM-BT3 mode and pair Bluetooth with phone, then you can begin using the hands-free feature. If you receive a call, while the stereo is in GROM mode, then the audio being played will mute and you will hear the incoming call. Once an incoming call is received, you are able to:

Answer Call: Press next track or track up Reject Call: Press previous track or track down End Call: Press previous track or track down

Answer Call Waiting: (answer a second call)—Press next track or track up

Voice dialing: Press SCAN twice within 3 seconds, while in GROM mode. Voice dialing is initiated, only when there is no music streaming over Bluetooth. Do not press SCAN within first 5 seconds of entering GROM mode.

3.3 Using Your Phone in the Hands-Free Mode Continued

To make a phone call:

- 1. Dial the phone number.
- 2. When the phone is dialing, (in GROM mode) music mutes and you will hear phone dialing through speakers. Once the outgoing call is answered you will begin using the hands-free feature

NOTE: If your stereo is in a mode other than GROM-BT3 mode (FM,XM, etc.) and you receive a call—please enter the GROM-BT3 mode by selecting it (CD changer or XM mode) on the car stereo.

AUTO-SWITCH and CALLER ID: SomeToyota/Lexus and Honda/Acura stereos support auto-switch and Bluetooth text.If your stereo permits, you will get the following functions:

- If the stereo is off, or in the Mode other than GROM, upon the Bluetooth phone call it will automatically turn on (or switch) to the GROM mode, and you will be able to accept or reject phone call.
- Caller ID will be shown on the stereo display.

For examples of such operation capabilities for certain stereos please check GROM website (www.gromaudio.com), and GROM YouTube channel at http://youtube.com/gromaudio

3.4 Streaming Music Wireless and Use A2DP Audio Controls

With the GROM Bluetooth Device you are able to stream music from your phone directly to the car stereo speakers wirelessly—and control it with the car stereo/steering wheel buttons.

- **1.** When in A2DP (advanced audio distribution profile) music starts playing, the other audio source connected will mute.
- **2**. To stop music playing—stop playback on your phone. The GROM-BT3 will resume playback of the previously selected audio source.
- **3.** Control A2DP track selection by using the track up and track down buttons on car stereo or steering wheel buttons. **NOTE:** Some apps do not have track control
- 4. Changing car radio from GROM-BT3 mode (to AM, FM, SAT, etc.) will pause A2DP playback.

3.5 Troubleshooting and Support

Symptom	Cause	Remedy
I cannot pair my phone with GROM Bluetooth.	You are not pairing within the 3 minute pairing timeframe. OR Your phone needs to be reset. OR The GROM unit needs to be reset. This will clear the pairing memory of the Bluetooth dongle.	Once you turn on the vehicle the GROM-BT3 becomes discoverable for 3 minutes. You must pair your phone within that 3 minute interval. OR Reset your phone and try to pair again. You can reset your phone by turning it off and on or pulling the battery out. OR Please reset the BT3 unit: 1. Switch off GROM mode (example: FM/AM) 2. Wait 3-4 seconds 3. Switch to GROM mode and after 1 second press SCAN or REPEAT buttor on the stereo 4. You will hear a low beep confirming the reset
The sound from the microphone is distorted or muted.	The microphone is not positioned correctly or it is not connected securely.	Please position the microphone facing the user and in a location that is free from obstruction. Also make sure 3.5mm of mic is secure.
Cannot play music or make phone calls	The Bluetooth is not connected for audio or phone calls.	Check Bluetooth settings, ensuring Bluetooth is paired and connected for audio and phone calls.
The A2DP sound is very low, or there is no sound at all	The Bluetooth volume on your phone is set too low, or to zero.	Turn Bluetooth volume on phone up.
I am paired, but Bluetooth does not connect automatically	The Bluetooth was turned off at some point.	On some phones, if the Bluetooth was off for a while, you must click "Connect again in order to connect to GROM Bluetooth.
Can not connect to Bluetooth.	You have paired too many phones to the Bluetooth dongle. Pairing memory will need to be reset / cleared.	Please reset BT3 unit: 1. Switch off GROM mode (FM for example). 2. Wait 3-4 seconds 3. Switch to GROM mode and after 1 second press SCAN or REPEAT buttor on the stereo 4. You will hear low beep confirming the reset 5. Delete old grom-car from the phone, pair a new grom-car that comes up aftereset. 6. Once you reset the GROM Bluetooth you might also want to restart your phone for better pairing.

3.6 Frequently asked questions

Q. Can I pair more then one phone to my Bluetooth?

A. Yes you can connect more then one phone. Please check the youtube video for instructions:

http://www.youtube.com/watch?v=ZZs dQuoKx8

Q. Can I use wireless streaming (AVRCP) using GROM-BT3, and hands free (HFP) using Bluetooth system, that was provided with my factory stereo?

A. Some of the Android phones allow you to use two Bluetooth connections, one for Bluetooth media, and the second one for Bluetooth Hands Free. Please check your phone Bluetooth settings. Iphone does not allow such feature.

You can also view our FAQ for some tips: http://gromaudio.com/support/faq.html

And please check out the video demonstrations on GROM Youtube channel at:

http://youtube.com/gromaudio

CHAPTER 4 – Using GROM-BT3 with the Optional Accessories

4.1 How to add full iPod/iPhone integration to GROM-BT3 module

You can upgrade your GROM-BT3 package for iPod/iPhone integration, which allows full control and charging, by ordering compatible iPod/iPhone connection cable (ISIPD).

4.1.1 Supported iPods

All iPod/iPhone/iPad with 30-pin style connector. NOTE: For iPod/iPhone/iPad with the "Lightning" style connector you will need to get 30-pin to Lightning converter adapter. Please make sure to use genuine converter adapter from Apple or authorized third party manufacturers, as the generic adapter will not work.

4.1.2 Basic features

The GROM-BT3 adapter, when being used with iPod/iPhone/iPad, has two modes of operation:

A. Simple mode:

iPod (iPhone/iPad) stays unlocked. Your iPod can be controlled via its controls or via car stereo controls. The information displayed on your car stereo does not represent the actual song position on the iPod (iPhone/iPad) (the song's number). There is no need to prepare your iPod (iPhone/iPad) to play in this mode. The simple mode is always selectable by choosing CD1 (DISC1) from the car stereo. To switch to advanced mode, just select any disk other than 1. Please refer to the section 3.3 of this manual for the description of the supported operations in the Simple Mode.

B. Advanced mode:

Your iPod (iPhone/iPad) is locked for control and only operated via car stereo buttons. In this mode music data is synched between the stereo and iPod (iPhone/iPad) which allows you to see current information such as track time, number and playlist (disc) number. Text is also available for certain stereos. In order to use this mode you have to prepare your iPod (iPhone/iPad) as explained below.

The advanced mode is always on for disks 2-9. To switch to simple mode just select DISC 1

"Ok to disconnect" is shown on the iPod (iPhone/iPad) display while it is connected to this unit. The iPod (iPhone/i-Pad) controls are disabled when in this mode

4.1.3 Supported operations in Simple Mode

In simple mode, your iPod (iPhone/iPad) behaves in its usual fashion, with its own controls and display being functional. The following controls are possible from the car stereo:

Next track: When pressed on the car stereo, the iPod will jump to the next song and the car stereo track number will increase by 1.

Previous track: When pressed on the car stereo, the iPod will jump to the previous song and the car stereo track number will decrease by 1

Fast Forward: When pressed, the iPod will start moving quickly through the current track.

Fast Reverse: When pressed, the iPod will start rewinding the current track.

Play/Pause: When the stereo is turned to the CD changer mode, the iPod will automatically start playing. Turning the stereo off or switching to another source (FM, AM, etc.) will cause the iPod to pause the current track.

Disk Change: If set to anything other than DISC 1, the iPod will switch to the Advanced Mode. **NOTE:**

None of the information displayed during the simple mode is related to the song currently playing. The display will show: DISC 1 TRACK xx TIME 00:00. Track information can change from 00-99.

4.1.4 Supported operations in Advanced Mode

In advanced mode iPod (iPhone/iPad) controls will be locked and the following operations will be supported:

Next track: When pressed on car stereo, iPod will jump to the next song and car stereo track number will represent song number in a current playlist

Previous track: When pressed on car stereo, iPod will jump to the previous song and car stereo track number will represent song number in a current playlist

4.1.4 Supported operations in Advanced Mode Continued

Fast Forward: When pressed iPod will start rewinding current track forward. Time on car stereo will represent actual position within the audio track

Fast Reverse: When pressed iPod will start rewinding current track backward. Time on car stereo will represent actual position within the audio track

Play/Pause: When stereo is turned into CD changer mode the iPod will automatically start playing in simple mode at the last position it was left.

Scan: Allow to skip tracks by 10 when set. Next track will jump to current track+10. Previous track will jump to current track-10. It is helpful to skip the whole album (usually ~10 songs)

Disk Change: When you select Disk 2-9, iPod will stay in Advanced Mode and will resume last playing track in a playlist. Once DISK 1 is selected, iPod will switch over to Simple Mode

Mix/Random: When turned on it will allow playing songs in a shuffle mode through the whole playlist. The track enumeration will start from 1. When switched off, track enumeration will be restored to the real order in the playlist.

Repeat: When turned on, will play first track in the playlist after the last track is played. The display will show disk number, track number and track time of the currently playing track.

4.1.5 Playlist set up for advanced mode

To use your iPod in Advanced Mode you have to define playlists. The number of playlists depends on the stereo (usually 5-8). We recommend naming the playlists starting with the number according to the desirable disc position.

- 1-Andy's songs
- 2-Disco dance
- 3-Favorites
- 4-House rhythms
- 5-Smooth Jazz

"1-Andy's songs" will be mapped to Disc 2; "2-Disco dance" will be mapped to DISC 3, and so on. Therefore selecting DISC 2 on car stereo will play "1-Andy's songs" playlist; DISC 3 will select "3-Disco songs" and so on.

Note: For stereos with disc ^ and disc V you may set up to 10 playlists, on some stereos up to 99.

We strongly recommend that you organize your songs into playlists and enumerate them for proper operation of this

If your iPod (iPhone/iPad) does not have playlists/songs it may cause unpredictable outcomes and improper operation of the unit. EMPTY PLAYLISTS MAY ALSO CAUSE UNPREDICTABLE BEHAVIOURS, ESPECIALLY EMPTY PLAYLISTS THAT ARE LOCATED IN THE MIDDLE OF ALL OTHER PLAYLISTS.

Note for iPhone users: Once connected to the GROM adapter, your iPhone will register a message stating *"This accessory is not made to work with iPhone."* Simply dismiss the message. It may also ask if you want to *"Turn ON the Airplane Mode."* Please answer *"NO"*. If the stereo still does not recognize the iPhone, please restart the iPhone.

4.1.6 When the Car Ignition is OFF

When you turn your car stereo or car ignition off, the iPod (iPhone/iPad) will pause, it will then go into sleep mode or other default mode after being paused. In sleep mode, the iPod will still consume power—although very little—from the car battery. The iPod (iPhone/iPad) is NOT charging when ignition is off. There is no need to disconnect the iPod (iPhone/iPad) every time you turn off your car.

However, it is strongly advised that you disconnect the iPod (iPhone/iPad) if you do not plan to operate your car for extended periods. Never leave your iPod (iPhone/iPad) in the car during the very hot or cold weather.

4.2 How to Add Auxiliary Connection to GROM-BT3 module

You can connect the GROM auxiliary cable to your GROM-BT3 package to receive an additional 3.5mm audio connection for any MP3 player, phone, XM radio, or other audio source.

The display will show disk number, track number and track time of the currently playing track.

4.3 If Your MP3/XM/DVD Player has a Different Size Plug

You can easily convert the 3.5mm phone jack into a 2.5mm or RCA connector with the small plug converters, available at the GROM Audio store.

CHAPTER 5 — Support

For questions or technical support please visit http://gromaudio.com/support.html Your question will be answered within next 1 business day.

5.1 Firmware Updates

We don't recommend firmware updates unless you have been instructed to do so by GROM Audio technical representatives. If the firmware update is necessary please go to http://gromaudio.com/software.html and follow the directions. It is a simple procedure that requires a MicroSD card.

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CHAPTER 6 — Warranty, License Agreement and Disclaimers

6.1 THIRTY (30) - DAY MONEY BACK WARRANTY

You can return any product purchased directly from GROM AUDIO, referencing a Return Merchandize Authorization (RMA) during the Thirty-(30) day period following shipment by GROM AUDIO, may be returned for a full refund of the purchase price actually paid for any reason. The RMA number must be obtained from GROM Audio Customer Support via web form on www.gromaduio.com/support.html, and is valid for only fifteen - (15) days from its issuance. RMA must be noted on the outside of the returned PRODUCTS' packaging. The PRODUCTS must be returned in its original packaging, intact, without any evidence of tampering with the PRODUCTS or physical damage caused by the Customer (End-User). We would strongly recommend that the item be shipped insured. We are not responsible for the lost or stolen items.

SHIPPING AND HANDLING OF THE END-USER IS NOT REFUNDABLE.

PLEASE ALLOW UP TO TWO WEEKS FOR GROM AUDIO TO CREDIT YOUR ACCOUNT.

6.2 ONE (1) YEAR LIMITED WARRANTY

This warranty covers any supplied or manufactured parts of the product that, upon inspection by GROM Audio authorized personnel, is found to have filed in normal use due to defects in the material or workmanship. This warranty does not apply to the installation expenses. Attempting to service or modify this unit, operating this unit under conditions other than the recommended will render this warranty void.

GROM Audio shall not be liable for any personal injury, property damage and or any incidental or consequential damages of any kind resulting from malfunctions, defects, misuse, improper installation or alteration of this product.

All parts of this product are guarantied for a period of 1 year as follows:

Within the first 12 months form the date of purchase, subject to the conditions above, GROM Audio will repair or replace the product at their discretion, if it is defective in the material or workmanship.

All customers should contact GROM Audio support team at http://gromaudio.com/support.html and obtain an RMA number. All defective adapters returned to GROM Audio within warranty period must be accompanied by the original invoice (or copy). All shipping handling charges are non-refundable. Warranty does not cover normal tear and wear, damages due to negligence, improper installation and operation.

Once the RMA is requested, the customer will receive detailed return instructions, and the address for the return.

6.3 LICENSE AGREEMENT AND DISCLAIMER

GROM Audio GROM-BT3 Car Adapter Kit (hereinafter referred to as 'PRODUCT') and its related software

This is a legal agreement between you, as the END USER, and GROM AUDIO ("GROM"). Please read the terms and conditions of this agreement carefully before using the GROM PRODUCTS. By using the GROM PRODUCTS and software installed on the GROM PRODUCTS, you are agreeing to be bound by the terms of this agreement. As GROM does not install this equipment, GROM disclaims any liability for improper installation of the GROM PRODUCTS or the "after-market" equipment (inputs). Furthermore, the END USER acknowledges that the PRODUCTs and software are not inherently dangerous and do not provide any inherent risks and therefore potential damages to the END USER, other that 'fitness for its purpose.' Some radio receiver models may cause you to experience some technical difficulties, if the product does not operate properly, please promptly contact THE technical department at www.gromaudio.com/support.html

6.3.1 GRANT OF LICENSE

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